



Quality Policy

Concept Metal Products Limited are sheet metal workers and fabricators with a unique blend of shearing, bending, punching and laser cutting equipment. Our quality service is tailored to customer needs. We start with a complete CAD design facility and go right through to timely and dependable delivery of finished project.

Concept Metal Products Limited is committed to excellence in product quality, customer service and providing everyone involved with the training and resources needed to achieve these goals.

To achieve this Concept Metal Products Limited maintains effective systems, having identified all external and internal issues, in line with ISO 9001. The objective being to meet the needs of all interested parties including all relevant customer, statutory and regulatory requirements.

We strive continually to improve our products and services and wherever possible exceed our customer's expectations.

Objectives and targets have been established to help achieve increased productivity, efficiency, customer satisfaction and profitability. We will measure our performance against key performance indicators and review these annually.

Profit is the ultimate measure of our success. Without profit we cannot service our customers satisfactorily and invest in future developments.

Dean Barnard
General Manager

23rd April 2024

Concept Metal Products Limited
Mills Hill Road
Middleton
Manchester
M24 2EF